#### Introduction

Florida Window and Door ("Company" or "We") respects your privacy and is committed to protecting it through our compliance with this policy. This policy describes the types of information we may collect from you or that you may provide when you visit the Website www.FloridaWindowandDoor.com (our "Website") and our practices for collecting, using, maintaining, protecting, and disclosing that information.

#### This policy applies to information we collect:

- On this Website.
- In email, text, and other electronic messages between you and this Website.
- When you interact with our advertising and applications on third-party websites and services, and if those applications or advertising include links to this policy.

# It does not apply to information collected by:

- Us offline or through any other means, including on any other website operated by Company or any third party (including our affiliates and subsidiaries); or
- Any third party (including our affiliates and subsidiaries), including through any application or content (including advertising), may link to or be accessible from or on the Website.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you disagree with our policies and practices, your choice is not to use our Website. By accessing or using this Website, you agree to this privacy policy. This policy may change from time to time (see Changes to Our Privacy Policy). Your continued use of this Website after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

#### Information We Collect About You and How We Collect It

# We collect several types of information from and about users of our Website, including information:

- By which you may be personally identified, such as name, Zip code (and postal address, if submitted by you), email address, telephone number, or any other identifier by which you may be contacted online or offline ("personal information");
- That is about you but individually does not identify you, such as IP address, browser; and/or
- About your internet connection, the equipment you use to access our Website, and usage details.

#### We collect this information:

- Directly from you when you provide it to us.
- >Automatically as you navigate through the site. Information collected automatically may
  include usage details, IP addresses, and information collected through cookies, web beacons,
  and other tracking technologies.

• From third parties, for example, our business partners.

#### Information You Provide to Us.

#### The information we collect on or through our Website may include:

- Information that you provide by filling in forms on our Website. This includes information
  provided at the time of posting material or requesting further services. We may also ask you for
  information when you report a problem with our Website.
- Records and copies of your correspondence (including email addresses) if you contact us.
- Your search queries on the Website.

You also may choose to provide information to be published or displayed (hereinafter, "posted") on public areas of the Website or transmitted to other users of the Website or third parties (collectively, "User Contributions"). Your User Contributions are posted on and transmitted to others at your own risk. Although we may limit access to individual pages, please be aware that no security measures are perfect or impenetrable. Additionally, we cannot control the actions of other users of the Website with whom you may choose to share your User Contributions. Therefore, we cannot and do not guarantee that unauthorized persons will not view your User Contributions.

Information We Collect Through Automatic Data Collection Technologies.

As you navigate through and interact with our Website, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including:

- Details of your visits to our Website, including traffic data, location data, logs, and other communication data and the resources you access and use on the Website.
- Information about your computer and internet connection, including your IP address, operating system, and browser type.

We also may use these technologies to collect information about your online activities over time and across third-party websites or other online services (behavioral tracking). See Do Not Sell My Information for details on how you can opt-out of behavioral tracking on this Website and how we respond to web browser signals and other mechanisms that enable consumers to exercise choice about behavioral tracking.

The information we collect automatically may include personal information. It helps us to improve our Website and to deliver better and more personalized service, including by enabling us to:

- Estimate our audience size and usage patterns.
- Store information about your preferences, allowing us to customize our Website according to your interests.
- Speed up your searches.
- Recognize you when you return to our Website.

# The technologies we use for this automatic data collection may include:

- Cookies (or browser cookies). A cookie is a small file placed on the hard drive of your computer.
  You may refuse to accept browser cookies by activating the appropriate setting on your
  browser. However, if you select this setting, you may be unable to access certain parts of our
  Website. Unless you have adjusted your browser setting to refuse cookies, our system will issue
  cookies when you direct your browser to our Website.
- Web Beacons. Pages of our Website and our emails may contain small electronic files known as
  web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit the
  Company, for example, to count users who have visited those pages or opened an email and for
  other related website statistics (for example, recording the popularity of certain website content
  and verifying system and server integrity).

#### **How We Use Your Information**

We use information that we collect about you or that you provide to us, including any personal information:

- To present our Website and its contents to you.
- To provide you with information, products, or services that you request from us.
- To fulfill any other purpose for which you provide it.
- To carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including billing and collection.
- To notify you about changes to our Website or any products or services we offer or provide through it.
- In any other way, we may describe when you provide the information.
- For any other purpose with your consent.

We may also use your information to contact you about goods and services that may interest you. If you do not want us to use your information in this way, please complete the Do Not Sell My Information form. For more information, see Choices About How We Use and Disclose Your Information.

We may use the information we have collected from you to display advertisements to our target audiences. Even though we do not disclose your personal information for these purposes without your consent, if you click on or otherwise interact with an advertisement, the advertiser may assume that you meet its target criteria.

### **Disclosure of Your Information**

We may disclose aggregated information about our users and information that does not identify any individual without restriction.

# We may disclose personal information that we collect, or you provide as described in this privacy policy:

- To our subsidiaries and affiliates.
- To contractors, service providers, and other third parties, we use to support our business and who are bound by contractual obligations to keep personal information confidential and use it only for the purposes we disclose to them.
- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of Window World's assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by Window World about our Website users is among the assets transferred.
- To fulfill the purpose for which you provide it.
- For any other purpose disclosed by us when you provide the information.
- With your consent.

# We may also disclose your personal information:

- To comply with any court order, law, or legal process, including responding to any government or regulatory request.
- To enforce or apply our terms of use and other agreements, including for billing and collection purposes.
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of Window World, our customers, or others. This includes exchanging information with other companies and organizations for fraud protection and credit risk reduction.

#### **Choices About How We Use and Disclose Your Information**

We strive to provide you with choices regarding the personal information you provide to us. There are mechanisms created that provide you with the following control over your information:

- Tracking Technologies and Advertising. You can set your browser to refuse all or some browser
  cookies or to alert you when cookies are being sent. To learn how you can manage your Flash
  cookie settings, visit the Flash player settings page on Adobe's Website. Please note that some
  parts of this site may then be inaccessible or not function if you disable or refuse cookies.
- Disclosure of Your Information for Third-Party Advertising. If you do not want us to share your personal information with unaffiliated or non-agent third parties for promotional purposes, you can opt out by submitting a request to Do Not Sell My Info.
- Promotional Offers from the Company. If you do not wish to have your contact information used by the Company to promote our own or third parties' products or services, you can opt out by checking the relevant box located on the form on which we collect your data or at any other

- time by or by completing the form located here. If we have sent you a promotional email, you may send us a return email asking to be omitted from future email distributions.
- Targeted Advertising. If you do not want us to use information that we collect or that you
  provide to us to deliver advertisements according to our target-audience preferences, you can
  opt out by completing the form located here.

We do not control third parties' collection or use of your information to serve interest-based advertising. However, these third parties may provide you with ways to choose not to have your information collected or used in this way. You can opt-out of receiving targeted ads from members of the Network Advertising Initiative ("NAI") on the NAI's Website.

California residents may have additional personal information rights and choices. Please see Your California Privacy Rights for more information. Nevada residents who wish to exercise their sale optout rights under Nevada Revised Statutes Chapter 603A may submit a request to this designated address: Do Not Sell My Info.

# **Changes to Our Privacy Policy**

Our policy is to post any changes we make to our privacy policy on this page with a notice that the privacy policy has been updated on the Website home page. If we make material changes to our users' personal information, we will notify you through a notice on the Website home page. The date the privacy policy was last revised is identified at the bottom of the page. You are responsible for periodically visiting our Website and this privacy policy to check for any changes.

#### **Contact Information**

To ask questions or comment about this privacy policy and our privacy practices or to register a complaint or concern, contact us at:

1125 N Dixie Highway Lake Worth, FL 33460